



## The Stockbroker Club Presentation

June 18, 2021

#### **Safe Harbor Statement**

"Safe Harbor" Statement under the Private Securities Litigation Reform Act of 1995: Statements in this Presentation relating to plans, strategies, economic performance and trends, projections of results of specific activities or investments and other statements that are not descriptions of historical facts may be forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Forward-looking information is inherently subject to risks and uncertainties, and actual results could differ materially from those currently anticipated due to a number of factors, which include, but are not limited to, risk factors discussed in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2020 and in other documents filed by the Company with the Securities and Exchange Commission from time to time. Forward-looking statements may be identified by terms such as "may", "will", "should", "could", "expects", "plans", "intends", "anticipates", "believes", "estimates", "predicts", "forecasts", "goals", "potential" or "continue" or similar terms or the negative of these terms. Although we believe that the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, levels of activity, performance or achievements. The Company has no obligation to update these forward-looking statements.



## Flushing Savings Bank Opened on June 1, 1929



# Celebrating 20 years as Public Company in 2015





## We Have Adapted to Change



Today: Flushing Financial's Headquarters in Uniondale, NY



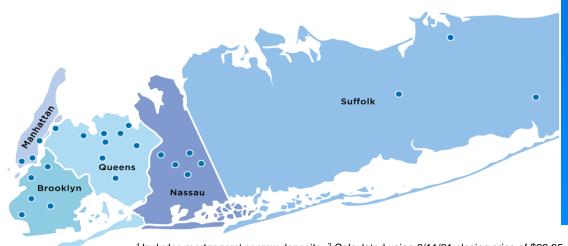
## Flushing Financial Snapshot (NASDAQ: FFIC)

#### **1Q21 Key Statistics**

Balance Sheet		Performance						
Assets	\$8.2B	Core ROAA	0.83%					
Loans	\$6.7B	Core ROAE	10.96%					
		Core Efficiency Ratio	58.6%					
Deposits	\$6.4B <sup>1</sup>	Tangible Book Value	\$19.99					
Equity	\$0.6B	Dividend Yield	<b>3.8%</b> <sup>2</sup>					

#### **Footprint**

Deposits primarily from 25 branches in multi-cultural neighborhoods and our online division, consisting of iGObanking.com® and BankPurely®



#### **Competitive Advantages**

#### **Strong Franchise and Diverse Business Mix**

- Diversified loan portfolio with focus on commercial business loans, multi-family mortgages, and commercial real estate
- Current/historical strong credit and capital positions

#### **Track Record of Outperformance**

- Of the 69 publicly traded banks in Flushing's markets in 1995, only 9 remain, with FFIC ranked 4<sup>th</sup> overall with a total return of 959% compared to 739% for the peer median<sup>3</sup> and 969% for the S&P 500 Total Return<sup>3</sup>
- Relative to peers<sup>4</sup>, FFIC has outperformed since its IPO date of 11/21/95 or the IPO of its peers by 438 percentage points and the BKX Index<sup>5</sup> by 459 percentage points

#### **Strategic Opportunities**

- Increase customer usage of mobile and online banking technology platform
- Optimizing funding mix through internet banks and Asian initiatives
- Proactively managing balance sheet to enhance net interest income

<sup>1</sup> Includes mortgagors' escrow deposits; <sup>2</sup> Calculated using 6/11/21 closing price of \$22.35; <sup>3</sup> Performance calculated from 11/21/1995 to 3/31/21; Banks include: CARV, CNOB, DCOM, FLIC, LBAI, NYCB, UNTY, VLY. <sup>4</sup> Peers include BCBP, DCOM, FLIC, ISBC, KRNY, LBAO, NFBK, OCFC, PFS, PGC, SBNY, STL. <sup>5</sup> KBW Bank Index is designed to track the performance of the leading banks and thrifts that are publicly-traded in the U.S. The Index includes 24 banking stocks representing the large U.S. national money centers, regional banks and thrift institutions.



## **Experienced Executive Leadership Team**



John Buran President and CEO

FFIC: 20 years Industry: 44 years



Maria Grasso SEVP, COO, Corporate Secretary

14 years 34 years



Susan Cullen SEVP, CFO, Treasurer

5 years 30 years



Francis Korzekwinski SEVP, Chief of Real Estate

27 years 31 years



Michael Bingold SEVP, Chief Retail and Client Development Officer

7 years 37 years



Allen Brewer
SEVP, Chief Information
Officer

12 years 47 years



Tom Buonaiuto
SEVP, Chief of Staff,
Deposit Channel Executive

12 years<sup>1</sup> 29 years



Vincent Giovinco EVP, Commercial Real Estate Lending

1 year 23 years



Jeoung Jin EVP, Residential and Banking

22 years 24 years



Theresa Kelly EVP, Business Banking

14 years 36 years



Patricia Mezeul EVP, Director of Government Banking

13 years 41 years

#### Executive Compensation and Insider Stock Ownership (5.7%²) Aligned with Shareholder Interests

## Deep History of Giving Back to the Communities In Which We Live and Work















**Our Asian Bank Niche Supports Business Growth** 



## Multi-Family Lending – Rent Stabilized, Niche Player

Our Lending Looks More Like This



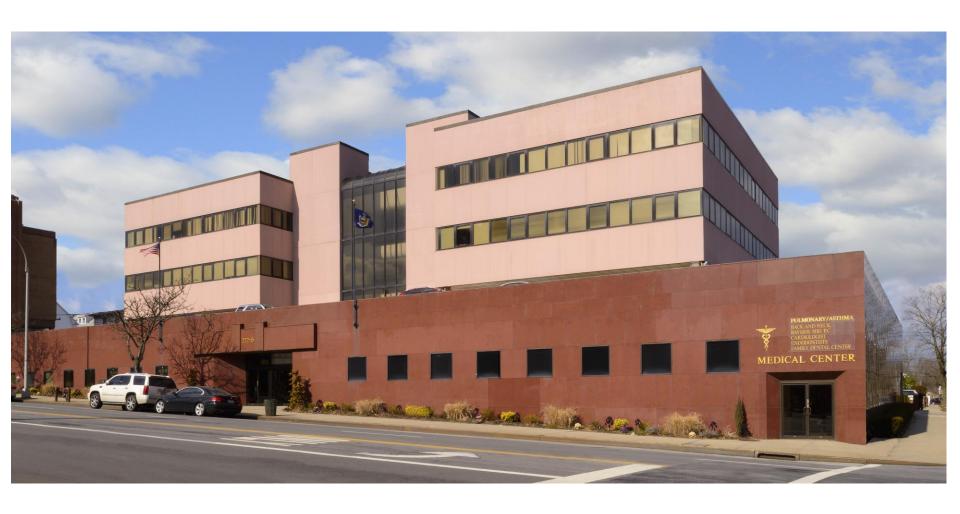




**Our Conservative Lending Standards Lead to Minimal Losses** 



## Non-Owner Occupied Commercial Real Estate – Strong Equity on Local Properties



Community Properties with an Average Loan Size of \$2.2 MM



## Residential Mixed Use – Higher Yields, Less Exposed to Internet Disruption









**These Businesses are Vital to the Community** 



## **Business Banking – Supporting Customers through the Pandemic**











"There's a lot to be said for working with a personal banker who sees your relationship as a partnership, not a transaction."

-John P. Amalfe, President, AutoPartSource

Small Enough To Know You. Large Enough to Help You. ®



## **Our Branches Have Evolved and Expanded with the Community**





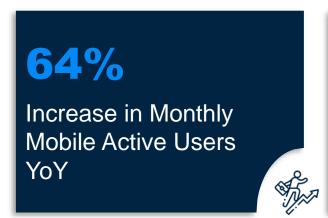




#### **25 Branches In Our Footprint**



## **Scaling through Digital Banking Growth**



~3,600

Monthly Mobile Deposit Items Processed
310%

YoY Growth

\$6M+

Monthly Mobile Deposit

Volume Processed

850%

YoY Growth

~18,000
Active Online
Banking Users
120%
YoY Growth

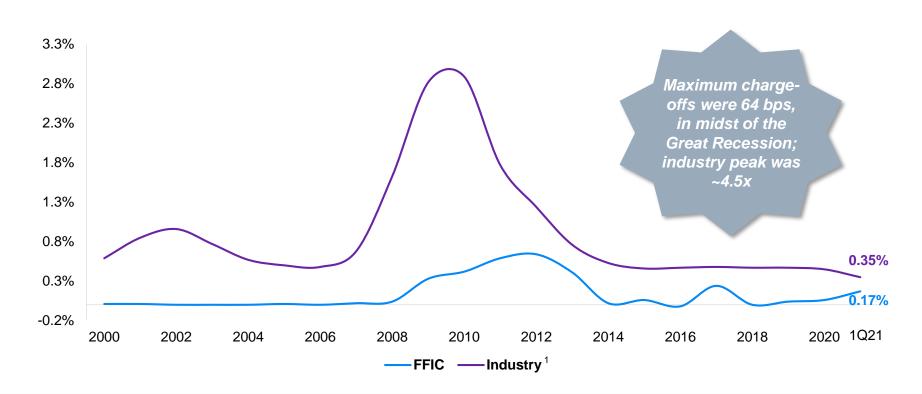
24%
Digital Banking
Enrollment Growth
Since 2Q20

**More Technology Enhancements Planned** 



## **Low Historical Net Charge-Offs**

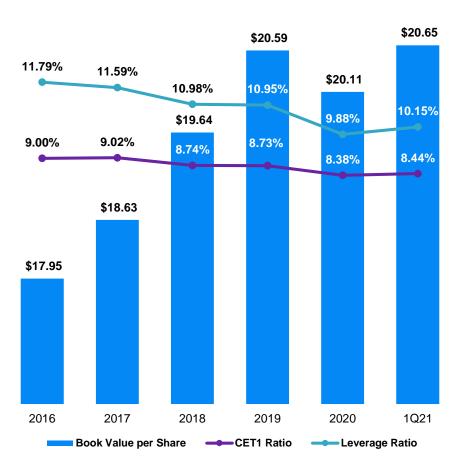




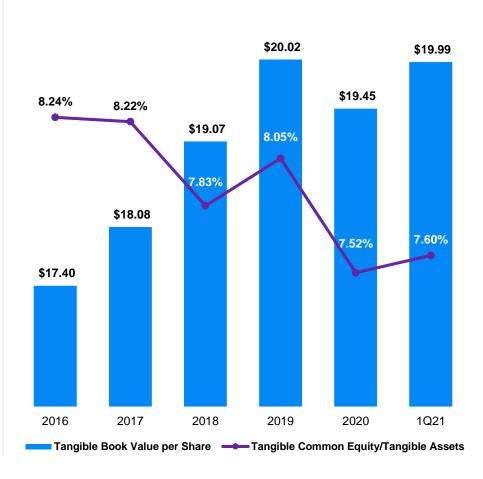
- Over two decades and multiple credit cycles, Flushing has a history of better-than-industry credit quality
- Weighted average LTV on the real estate portfolio is 38%
  - Only \$24.2MM of real estate loans with an LTV of 75% or more

## Solid Capital Ratios with Growing Book and Tangible Book Value





## Tangible Book Value of \$19.99 with 3.8%<sup>1</sup> Dividend Yield



Tangible Common Equity/Tangible Assets Approaching 8% by Year End 2021



#### **Outlook**

- **✓** Benefitting from steeper yield curve; positioning for higher rates
  - Steeper yield curve helps asset repricing and keeps funding pressures low
  - Continue to build out Commercial lending portfolio and shorten asset duration
- **✓ More optimistic about operating environment** 
  - Accelerated vaccine roll out to have a positive impact on the economy
  - New York City is starting to fully re-open
  - Asian franchise to become more active as pandemic recedes; more outreach and community events planned
  - Digital enhancements are planned with new offerings and business opportunities
- Loan pipelines are solid and should translate to better non-PPP loan growth
- ✓ Empire synergies are underway; cost-savings targets on track; working on revenue enhancements; confident in 20% EPS accretion in 2021
- Remain very comfortable with our credit profile



## **Concluding Messages**

- Leading Community Bank in the Greater NYC Area
- Experienced Management Team
- Serving All Communities; Including Asian Banking Niche
- Well Diversified Loan Portfolio
- Enhancing Digital and Mobile Capabilities
- History of Low Credit Losses
- > 3.8%<sup>1</sup> Dividend Yield

Leveraged to Re-Opening of Metro New York City Economy



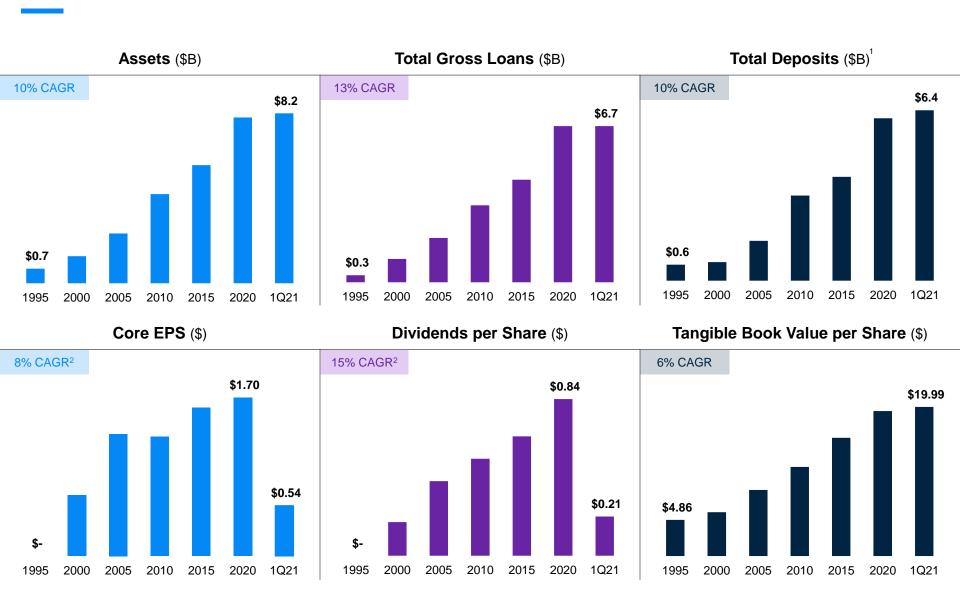






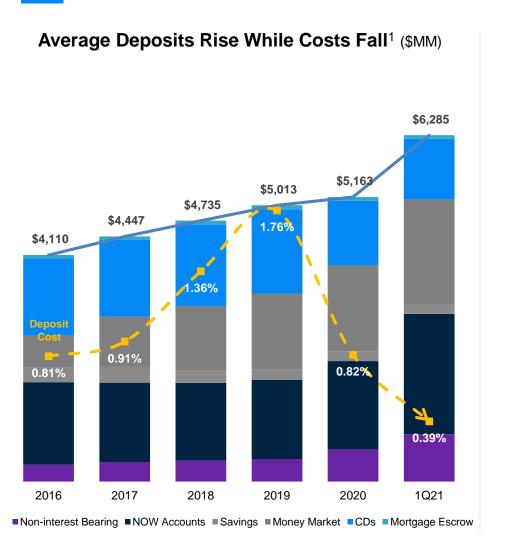
# **Appendix**

## 25 Year Track Record of Steady Growth

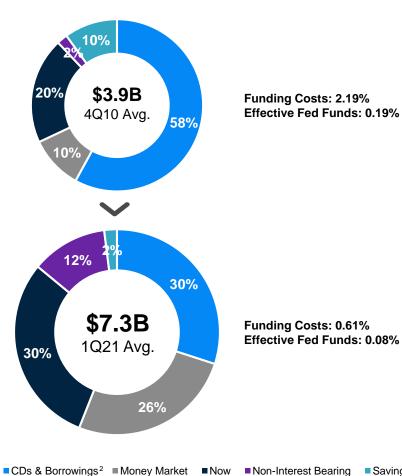




## **Improving Funding Mix**





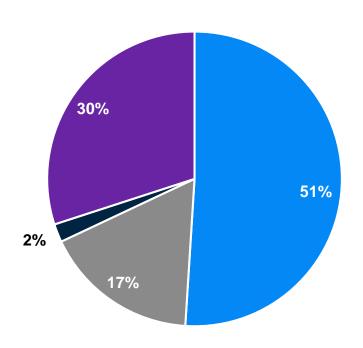


Reduced Reliance on CDs & Borrowings; Increased Non-interest Bearing Deposits



## **Commercial Business Exposures and Underwriting Standards**

#### **Commercial Business Loans of \$3.4B**



- Non-Owner Occupied CRE Owner Occupied CRE
- Construction C&I

#### **Commercial Business**

- Businesses in the New York City metro area with sales of up to \$250MM
- Offering lines of credit, term loans including owner occupied mortgages
- Loans are secured by business assets, generally require personal guarantees
- Origination range of \$100,000 to \$10MM
- ARMs with adjustment periods of 5 years for owner occupied mortgages
- Lines of credit are generally floating rates with month adjustment period and have floors

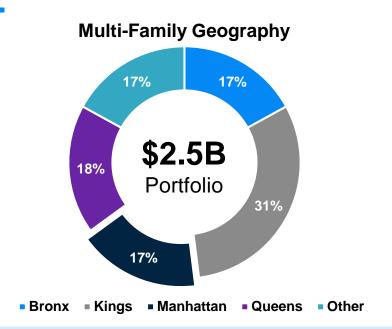
#### **PPP Loans**

- \$251 MM balance at 1Q21
- \$5 MM of remaining fees
- ~\$50 MM of forgiveness processed through end of 1Q21

(\$MM)	2Q20	3Q20	4Q20	1Q21
PPP Avg. Bal	\$70.5	\$102.8	\$144.3	\$209.3
Yield	1.80%	1.93%	1.99%	1.98%

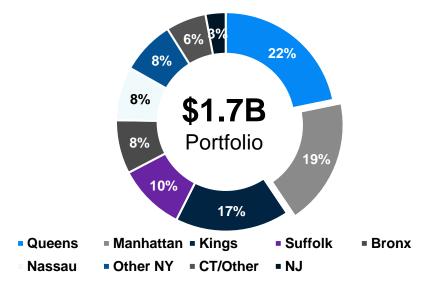


#### **Well-Secured Multi-Family and CRE Portfolios**



- Average loan size: \$1.1MM
- Average monthly rent of \$1,245 vs \$2,737¹ for the market
- Weighted average LTV is <34%, only \$24 million of loans with an LTV above 75% LTV
- Weighted average DCR is ~1.8x<sup>2</sup>
- Borrowers typically do not sell properties, but refinance to buy more properties

#### Non-Owner Occupied CRE Geography



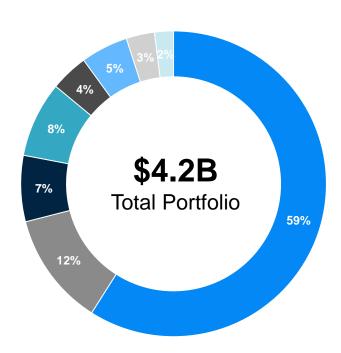
- Average loan size: \$2.2MM
- Weighted average LTV is <51%, only \$2.3 million of loans with and LTV above 75%
- Weighted average DCR is ~1.8x<sup>2</sup>
- Borrowers have >49% equity
- New originations include about 6 months of P&I in a reserve account

**NYC Outer Boroughs Performing Better than Manhattan;** 

Underwrite Real Estate Loans with a Cap Rate in Mid-5s and Stress Test Each Loan



## Multi-Family and CRE Property Type and Portfolio Highlights



- Multifamily 59%
- CRE Shopping Center -7%
- CRE Single Tenant 4%
- Industrial 3%

- General Commercial 12%
- CRE Strip Mall 8%
- Office 5%
- Commercial Special Use 2%

#### **Multi-Family**

- In-market lending
- Review net operating income and collateral plus the financial resources and income level of the borrower (including experience in managing or owning similar properties)
- ARMs adjust each 5-year period with terms up to 30 years and comprise 81% of the portfolio; prepayment penalties are received for every five year reset period

#### **Commercial Real Estate**

- Secured by in-market office buildings, hotels/motels, small business facilities, strip shopping centers, and warehouses
- Similar underwriting standards as multi-family
- ARMs adjust each 5-year period with terms up to 30 years and comprise 80% of the portfolio

Loans Secured by Real Estate Have an LTV of 38%



#### Reconciliation of GAAP Earnings and Core Earnings

#### Non-cash Fair Value Adjustments to GAAP Earnings

The variance in GAAP and core earnings is partly driven by the impact of non-cash net gains and losses from fair value adjustments. These fair value adjustments relate primarily to swaps designated to protect against rising rates and borrowing carried at fair value under the fair value option. As the swaps get closer to maturity, the volatility in fair value adjustments will dissipate. In a declining interest rate environment, the movement in the curve exaggerates our mark-to-market loss position. In a rising interest rate environment or a steepening of the yield curve, the loss position would experience an improvement.

Core Net Income, Core Diluted EPS, Core ROAE, Core ROAA, Pre-provision Pre-tax Net Revenue, Core Net Interest Income FTE, Core Net Interest Margin FTE, Base Net Interest Income FTE, Base Net Interest Margin FTE, Core Interest Income and Yield on Total Loans, Base Interest Income and Yield on Total Loans, Core Non-interest Income, Core Non-interest Expense and tangible book value per common share are each non-GAAP measures used in this presentation. A reconciliation to the most directly comparable GAAP financial measures appears below in tabular form. The Company believes that these measures are useful for both investors and management to understand the effects of certain interest and non-interest items and provide an alternative view of the Company's performance over time and in comparison to the Company's competitors. These measures should not be viewed as a substitute for net income. The Company believes that tangible book value per common share is useful for both investors and management as these are measures commonly used by financial institutions, regulators and investors to measure the capital adequacy of financial institutions. The Company believes these measures facilitate comparison of the quality and composition of the Company's capital over time and in comparison to its competitors. These measures should not be viewed as a substitute for total shareholders' equity.

These non-GAAP measures have inherent limitations, are not required to be uniformly applied and are not audited. They should not be considered in isolation or as a substitute for analysis of results reported under GAAP. These non-GAAP measures may not be comparable to similarly titled measures reported by other companies.



## **Reconciliation of GAAP Earnings and Core Earnings**

	Years Ended											Three Months Ended				
	- 1	December 31,		December 31,	1	December 31,		December 31,	Ι	December 31,		March 31,		March 31,		
(Dollars In thousands, except per share data)		2016		2017		2018		2019		2020		2020		2021		
GAAP income (loss) before income taxes	\$	106,019	\$	66,134	\$	65,485	\$	53,331	\$	45,182	\$	(1,596)	\$	26,224		
Day 1, Provision for Credit Losses - Empire transaction		_		_		_		_		1,818		_		_		
Net (gain) loss from fair value adjustments		3,434		3,465		4,122		5,353		2,142		5,993		(982)		
Net (gain) loss on sale of securities		(1,524)		186		1,920		15		701		37		_		
Life insurance proceeds		(460)		(1,405)		(2,998)		(462)		(659)		_		_		
Net gain on disposition of assets Net (gain) loss from fair value adjustments on qualifying hedges		(48,018)		_		(1,141)		(770) 1,678		1,185		2,073		(621) (1,427)		
Accelerated employee benefits upon Officer's death		_		_		149		455		-,100				(1,127)		
Prepayment penalty on borrowings		10,356		_		_				7,834		_		_		
Net amortization of purchase accounting adjustments		10,550						_		80				(789)		
Merger expense		_		_		_		1,590		6,894		929		973		
Core income before taxes		69,807		68,380		67,537		61,190		65,177		7,436		23,378		
Provision for income taxes for core income		25,855		22,613		11,960		13,957		15,428		1,936		6,405		
Core net income	\$	43,952	\$	45,767	\$	55,577	\$	47,233	\$	49,749	\$	5,500	\$	16,973		
GAAP diluted earnings (loss) per common share	\$	2.24	\$	1.41	\$	1.92	\$	1.44	\$	1.18	\$	(0.05)	\$	0.60		
Day 1, Provision for Credit Losses - Empire transaction, net of tax		_		_		_		_		0.05		_		_		
Net (gain) loss from fair value adjustments, net of tax		0.07		0.07		0.10		0.14		0.06		0.15		(0.02)		
Net (gain) loss on sale of securities, net of tax		(0.03)		_		0.05		_		0.02		_		_		
Life insurance proceeds		(0.02)		(0.05)		(0.10)		(0.02)		(0.02)		_		_		
Net gain on disposition of assets, net of tax Net (gain) loss from fair value adjustments on qualifying		(0.95)		_		(0.03)		(0.02)		_		_		(0.01)		
hedges, net of tax		_		_		_		0.05		0.03		0.05		(0.03)		
Accelerated employee benefits upon Officer's death, net of tax		_		_		_		0.01		_		_		_		
Federal tax reform 2017		_		0.13		_		_		_		_		_		
Prepayment penalty on borrowings, net of tax  Net amortization of purchase accounting adjustments, net of		0.21		_		_		_		0.20		_		_		
tax		_		_		_		_		_		_		(0.02)		
Merger expense, net of tax								0.04		0.18		0.02		0.02		
Core diluted earnings per common share (1)	\$	1.52	\$	1.57	\$	1.94	\$	1.65	\$	1.70	\$	0.19	\$	0.54		
Core net income, as calculated above	\$	43,952	\$	45,767	\$	55,577	\$	47,233	\$	49,749	\$	5,500	\$	16,973		
Average assets		5,913,534		6,217,746		6,504,598		6,947,881		7,276,022		7,106,998		8,147,714		
Average equity		496,820		530,300		534,735		561,289		580,067		576,597		619,647		
Core return on average assets (2)		0.74 %		0.74 %		0.85 %		0.68 %		0.68 %		0.31 %		0.83 %		
Core return on average equity <sup>(2)</sup>		8.85 %		8.63 %		10.39 %		8.42 %		8.58 %		3.82 %		10.96 %		



FFIC FLUSHING

1 Core diluted earnings per common share may not foot due to rounding; 2 Ratios are calculated on an annualized basis.

## Reconciliation of GAAP Revenue & Pre-Provision Pre-Tax Net Revenue

					Three Months Ended									
(Dollars In thousands)	De	ecember 31, 2016	De	2017	De	cember 31, 2018	De	2019	De	cember 31, 2020	N	March 31, 2020	N	March 31, 2021
GAAP Net interest income	\$	167,086	\$	173,107	\$	167,406	\$	161,940	\$	195,199	\$	40,826	\$	60,892
Net (gain) loss from fair value adjustments on qualifying hedges Net amortization of purchase accounting		_		_		_		1,678		1,185		2,073		(1,427)
adjustments		_		_		_		_		(11)		_		(922)
Core Net interest income	\$	167,086	\$	173,107	\$	167,406	\$	163,618	\$	196,373	\$	42,899	\$	58,543
GAAP Non-interest income (loss)	\$	57,536	\$	10,362	\$	10,337	\$	9,471	\$	11,043	\$	(2,864)	\$	6,311
Net (gain) loss from fair value adjustments		3,434		3,465		4,122		5,353		2,142		5,993		(982)
Net (gain) loss on sale of securities		(1,524)		186		1,920		15		701		37		_
Life insurance proceeds		(460)		(1,405)		(2,998)		(462)		(659)		_		_
Net gain on disposition of assets		(48,018)				(1,141)		(770)						(621)
Core Non-interest income	\$	10,968	\$	12,608	\$	12,240	\$	13,607	\$	13,227	\$	3,166	\$	4,708
GAAP Non-interest expense	\$	118,603	\$	107,474	\$	111,683	\$	115,269	\$	137,931	\$	32,380	\$	38,159
Prepayment penalty on borrowings Accelerated employee benefits upon		(10,356)		_		_		_		(7,834)		_		_
Officer's death		_		_		(149)		(455)		_		_		_
Net amortization of purchase accounting														
adjustments		_		_		_		_		(91)		_		(133)
Merger expense								(1,591)		(6,894)		(929)		(973)
Core Non-interest expense	\$	108,247	\$	107,474	\$	111,534	\$	113,223	\$	123,112	\$	31,451	\$	37,053
GAAP:														
Net interest income	\$	167,086	\$	173,107	\$	167,406	\$	161,940	\$	195,199	\$	40,826	\$	60,892
Non-interest income (loss)		57,536		10,362		10,337		9,471		11,043		(2,864)		6,311
Non-interest expense		(118,603)		(107,474)		(111,683)		(115,269)		(137,931)		(32,380)		(38,159)
Pre-provision pre-tax net revenue	\$	106,019	\$	75,995	\$	66,060	\$	56,142	\$	68,311	\$	5,582	\$	29,044
Core:														
Net interest income	\$	167,086	\$	173,107	\$	167,406	\$	163,618	\$	196,373	\$	42,899	\$	58,543
Non-interest income		10,968		12,608		12,240		13,607		13,227		3,166		4,708
Non-interest expense		(108,247)		(107,474)		(111,534)		(113,223)		(123,112)		(31,451)		(37,053)
Pre-provision pre-tax net revenue	\$	69,807	\$	78,241	\$	68,112	\$	64,002	\$	86,488	\$	14,614	\$	26,198
Efficiency Ratio		59.6 %		57.9 %	ó	62.1 %	ó	63.9 %	ó	58.7 %	, )	68.2 %		58.6 %



## Reconciliation of GAAP NII & NIM to CORE and Base NII & NIM

				Three Months Ended										
	]	December 31,		December 31,	]	December 31,	]	December 31,		December 31,		March 31,		March 31,
(Dollars In thousands)		2016		2017		2018		2019		2020		2020		2021
GAAP net interest income	\$	167,086	\$	173,107	\$	167,406	\$	161,940	\$	195,199	\$	40,826	\$	60,892
Net (gain) loss from fair value adjustments on qualifying hedges Net amortization of purchase accounting		_		_		_		1,678		1,185		2,073		(1,427)
adjustments		_		_		_		_		(11)		_		(922)
Tax equivalent adjustment						895		542		508		142		111
Core net interest income FTE	\$	167,086	\$	173,107	\$	168,301	\$	164,160	\$	196,881	\$	43,041	\$	58,654
Prepayment penalties received on loans and securities, net of reversals and recoveries of														
interest from non-accrual loans		(7,723)		(7,050)		(7,058)		(6,501)		(4,576)		(1,189)		(947)
Base net interest income FTE	\$	159,363	\$	166,057	\$	161,243	\$	157,659	\$	192,305	\$	41,852	\$	57,707
Total average interest-earning assets (1)	\$	5,626,748	\$	5,916,073	\$	6,194,247	\$	6,582,473	\$	6,863,219	\$	6,719,857	\$	7,676,833
Core net interest margin FTE		2.97 %		2.93 %		2.72 %		2.49 %		2.87 %		2.56 %		3.06 %
Base net interest margin FTE		2.83 %		2.81 %		2.60 %		2.40 %		2.80 %		2.49 %		3.01 %
GAAP interest income on total loans, net Net (gain) loss from fair value adjustments on	\$	195,125	\$	209,283	\$	232,719	\$	251,744	\$	248,153	\$	61,109	\$	69,021
qualifying hedges Net amortization of purchase accounting		_		_		_		1,678		1,185		2,073		(1,427)
adjustments		_		_		_		_		(356)		_		(728)
Core interest income on total loans, net	\$	195,125	\$	209,283	\$	232,719	\$	253,422	\$	248,982	\$	63,182	\$	66,866
Prepayment penalties received on loans and securities, net of reversals and recoveries of	<u>-</u>	<u> </u>		<u> </u>		<u> </u>		<u> </u>	<u>-</u>	<u> </u>	<u> </u>	<u> </u>		<u> </u>
interest from non-accrual loans		(7,687)		(6,221)		(6,956)		(6,501)		(4,501)		(1,189)		(947)
Base interest income on total loans, net	\$	187,438	\$	203,062	\$	225,763	\$	246,921	\$	244,481	\$	61,993	\$	65,919
Average total loans, net (1)	\$	4,600,682	\$	4,988,613	\$	5,316,968	\$	5,621,033	\$	6,007,857	\$	5,794,866	\$	6,711,446
Core yield on total loans		4.24 %		4.20 %		4.38 %		4.51 %		4.14 %		4.36 %		3.99 %
Base yield on total loans		4.07 %		4.07 %		4.25 %		4.39 %		4.07 %		4.28 %		3.93 %



## Calculation of Tangible Stockholders' Common Equity to Tangible Assets

	Ι	December 31,	I	December 31,	I	December 31,	I	December 31,		March 31,	December 31,	March 31,	
(Dollars in thousands)	2016		2017		_	2018		2019		2020	2020	 2021	
Total Equity	\$	513,853	\$	532,608	\$	549,464	\$	579,672	\$	549,683	\$ 618,997	\$ 639,201	
Less:													
Goodwill		(16,127)		(16,127)		(16,127)		(16,127)		(16,127)	(17,636)	(17,636)	
Core deposit Intangibles		_		_				_		_	(3,172)	(3,013)	
Intangible deferred tax liabilities		389		291		290		292		292	 287	 287	
Tangible Stockholders' Common Equity	\$	498,115	\$	516,772	\$	533,627	\$	563,837	\$	533,848	\$ 598,476	\$ 618,839	
Total Assets	\$	6,058,487	\$	6,299,274	\$	6,834,176	\$	7,017,776	\$	7,245,410	\$ 7,976,394	\$ 8,159,184	
Less:													
Goodwill		(16,127)		(16,127)		(16,127)		(16,127)		(16,127)	(17,636)	(17,636)	
Core deposit Intangibles		_		_		_		_		_	(3,172)	(3,013)	
Intangible deferred tax liabilities		287		291		290		292		292	 287	 287	
Tangible Assets	\$	6,042,647	\$	6,283,438	\$	6,818,339	\$	7,001,941	\$	7,229,575	\$ 7,955,873	\$ 8,138,822	
Tangible Stockholders' Common Equity to													
Tangible Assets		8.24 %	<u> </u>	8.22 %	6	7.83 %		8.05_%	<u> </u>	7.38 %	 7.52 %	 7.60 %	



#### **Contact Details**

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# FIG FLUSHING Financial Corporation