

Consensus Q1 '19

Analyst forecasts for the period ending 31 Mar 2019

<u>Please note that this analyst consensus is subject to the disclaimer below:</u>

The analyst consensus is based on forecasts provided by various leading equity analysts covering the KPN share. The analyst consensus for the Q1 2019 period and full fiscal years 2019-2021 is based on the non-weighted average of 10 analyst forecasts (vs. 17 in Q4 2018).

The analyst forecasts were submitted to KPN in the period of 29 Mar 2019 to 09 Apr 2019.

The analyst consensus does not in any way represent KPN's financial expectations nor can this be considered to be a forward looking statement by KPN. The analyst consensus is provided for information purposes only, for the convenience of our investors. KPN is not responsible and cannot be held liable in any way for the accuracy, completeness or validity of the analyst consensus, nor for the figures, calculations or assumptions that have led thereto.

Consolidated figures		Q1 '19				FY '19				FY '20				FY '21			
	Average	Median	High	Low	Average	Median	High	Low	Average	Median	High	Low	Average	Median	High	Low	
Adjusted revenues																	
Consumer	739	737	749	733	2,972	2,966	2,996	2,937	2,975	2,984	3,013	2,923	2,993	3,001	3,049	2,	
Business	513	511	521	509	2,060	2,055	2,088	2,042	2,021	2,019	2,075	1,970	2,005	2,009	2,076	1,	
Wholesale	151	152	155	147	611	614	626	576	603	612	624	533	595	608	624		
Network, Operations & IT	6	6	9	3	19	15	30	14	19	15	30	14	19	16	30		
Other (incl. eliminations)	-33	-32	-28	-42	-126	-121	-109	-151	-125	-120	-109	-151	-125	-120	-109	-	
Total adjusted revenues	1,376	1,375	1,382	1,361	5,535	5,545	5,560	5,498	5,492	5,486	5,552	5,411	5,487	5,500	5,584	5,	
Revenues incidentals	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Total reported revenues	1,376	1,375	1,382	1,361	5,535	5,545	5,560	5,498	5,492	5,486	5,552	5,411	5,487	5,500	5,584	5,	
Operating expenses excl. D&A																	
Cost of goods & services	316	320	325	304	1,290	1,287	1,336	1,255	1,272	1,282	1,351	1,177	1,259	1,282	1,366	1,	
Personnel expenses	271	272	281	262	1,061	1,037	1,117	1,036	1,011	986	1,134	972	973	940	1,151		
IT/TI	108	109	117	94	407	401	432	393	386	379	432	356	362	363	432		
Other operating expenses	99	104	117	68	428	453	471	300	377	411	423	299	343	354	407		
Total operating expenses excl. D&A	802	810	843	762	3,200	3,211	3,282	3,025	3,059	3,059	3,257	2,930	2,959	2,951	3,230	2,	
Opex incidentals	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Opex restructuring	-30	-31	-14	-42	-149	-150	-75	-200	-109	-100	-75	-200	-106	-80	-50	_	
Total adjusted operating expenses	772	774	808	731	3,050	3,050	3,207	2,900	2,950	2,959	3,057	2,830	2,852	2,861	2,983	2,	
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Adjusted EBITDA																	
EBITDA	575	571	599	563	2.325	2.339	2.348	2.287	2,449	2,444	2.502	2,413	2,564	2.540	2,720	2,	
Incidentals	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Restructuring	30	31	42	14	149	150	200	75	109	100	200	75	106	80	300		
Adjusted EBITDA	605	604	620	592	2.473	2.481	2.496	2,408	2,554	2.542	2.651	2,515	2.667	2,628	2,901	2,	
Lease-related expenses					,	,	,		, , ,	,-	, ,	, ,	,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
Depreciation right-of-use asset	-37	-38	-35	-40	-144	-145	-140	-145	-144	-145	-140	-145	-144	-145	-140		
Interest lease liabilities	-9	-9	-8	-9	-33	-33	-32	-33	-33	-33	-32	-33	-33	-33	-32		
Adjusted EBITDA after leases	560	557	573	548	2,299	2,311	2,329	2,232	2,382	2,364	2,475	2,337	2,494	2,460	2,725	2	
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Total adjusted indirect operating expenses after leases	495	497	521	454	1.904	1.913	2.103	1,785	1.814	1.806	1.965	1.710	1,716	1,721	1,832	1,	

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Consolidated figures		Q1 '19				FY '19				FY '2	0		FY '21			
	Average	Median	High	Low	Average	Median	High	Low	Average	Median	High	Low	Average	Median	High	Low
P&L items cont'd																
Depreciation	244	242	278	230	970	953	1,114	920	941	926	1,134	850	930	908	1,154	
Amortization	137	143	143	102	548	569	573	408	522	563	573	388	517	558	573	
Total D&A	381	382	390	373	1,518	1,520	1,544	1,492	1,469	1,489	1,552	1,324	1,453	1,466	1,555	1,
Total operating profit (EBIT)	193	190	214	179	805	797	852	763	973	953	1,132	895	1,091	1,070	1,283	
Profit for the period	83	84	110	56	395	383	440	354	538	529	636	471	644	632	754	
Earnings per share (non-diluted) from continuing operations (in € cents)	2.1	2.0	3.0	1.6	9.3	9.0	10.4	8.4	12.7	12.6	15.1	11.3	15.3	14.8	17.9	1
Dividend per share (in € cents) - Regular					12.5	12.5	12.5	12.5	13.5	13.4	14.0	13.1	14.6	14.4	15.8	1
Dividend per share (in € cents) - Additional					0.8	0.8	0.8	0.8	0.8	0.8	0.9	0.8	0.9	0.8	0.9	
Dividend per share (in € cents) - Total					13.3	13.3	13.3	13.2	14.0	14.0	14.8	13.0	15.0	15.0	16.6	
Free cash flow																
EBITDA	575	571	599	563	2,325	2,339	2,348	2,287	2,449	2,444	2,502	2,413	2,564	2,540	2,720	2,
Interest received/(paid)	-109	-120	-81	-144	-328	-333	-298	-348	-303	-306	-264	-337	-289	-291	-254	
Taxes received/(paid)	-4	-4	0	-6	-17	-19	0	-29	-22	-23	0	-47	-25	-25	0	
Change in provisions	6	5	15	0	15	0	53	-10	-3	0	53	-60	0	0	53	
Change in working capital	-48	-60	0	-100	-4	-4	25	-30	-3	0	25	-30	0	0	25	
Other movements (incl. TEFD dividend)	0	0	1	0	28	31	44	0	20	22	43	0	20	22	44	
Net cash flow from operating activities	413	419	477	330	2,021	2,030	2,048	1,972	2,132	2,119	2,239	2,101	2,250	2,225	2,361	2,
Capex Proceeds from real estate	-246	-242	-234	-275	-1,098	-1,100	-1,090	-1,104	-1,102	-1,100	-1,090	-1,120	-1,108	-1,100	-1,087	-1,
Free cash flow from operations	0	0	0	0	1	0	10	0	0	0	0	0	0	0	0	
Free cash flow from operations	167	173	241	80	924	933	947	872	1,030	1,017	1,136	995	1,142	1,125	1,259	1,
Repayment of lease liabilities	-41	-42	-36	-44	-150	-149	-143	-165	-148	-149	-137	-160	-147	-149	-126	
FCF after leases	126	134	199	42	774	775	803	719	881	875	976	842	995	976	1,103	
Telefónica Deutschland dividend	0	0	0	0	34	35	35	29	26	35	37	0	26	35	38	
FCF after leases (excl. TEFD dividend)	121	113	199	42	748	744	772	722	861	860	939	806	973	968	1,068	