

MAY 2018

# **ANALYST & INVESTOR PRESENTATION**

Q1 2018

TOM TAILOR GROUP

# **SUMMARY Q1 2018**







- TOM TAILOR BRANDS grows sales ~3% LfL despite strong market headwinds
- BONITA's Q1 sales performance not satisfactory: LfL sales -14%
- After accounting for RESET closure effects, TOM TAILOR BRANDS grew sales ~3%;
   driven by strong Wholesale (+5.8%); TT Retail LfL sales essentially flat (-0.4% vs. PY)
- Thus, TT outpaces market; e.g., German market shrank -4% vs. Q1'17
- Apart from RESET effects, TT sales impacted by technical problems in new eShop: sales -20% vs. PY; problems largely fixed; back on growth path in April
- TT overall sales grew in most markets outside Germany; incl. RESET sales dipped 9%
- BONITA's sales decline largely due to internal operational mistakes: product mix in Q1 geared towards spring (not winter), not enough stylistic freshness, too many basics
- Countermeasures taken: April trading LfL > +11%; gross margin >25% above PY
- TT Group's financial performance impacted by extremely weak BONITA performance
- Group EBITDA below Q1'17, but still positive with €4.1m
- No change to overall financial guidance for FY 2018

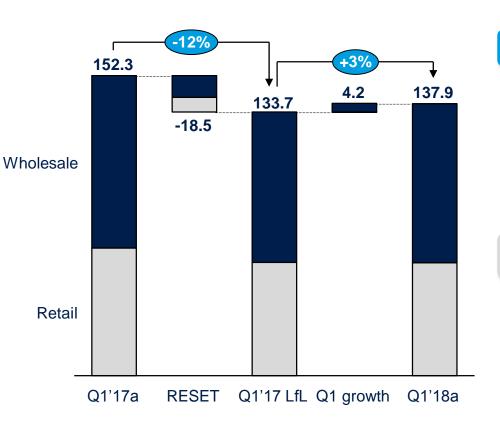


# BUSINESS HIGHLIGHTS Q1 2018



# TOM TAILOR BRANDS:

# LFL SALES GREW ~3% DESPITE RESET EFFECTS



### **Main RESET effects**

- TT store closures (-55 stores)
- Kids out-licensing
- Brand / division closures (e.g., Contemp)
- Country exits (e.g., France, Asia)

# Main Q1 growth driver (despite RESET effects): TT Wholesale

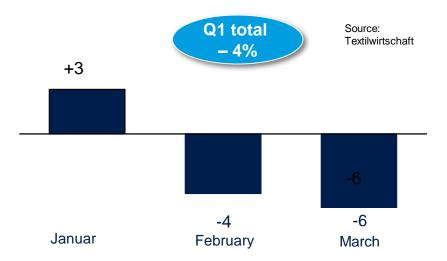
- Russia (WHS +17%)
- Netherlands (WHS +14%)
- Classical export, e.g., to Baltics/Nordics/UK, Greece, India (+10%)
- Germany (WHS) growing (after RESET normalization)
- Retail flat (-0.4%) like-for-like after RESET

# TOTAL MARKET:

# Q1 SALES DECLINING ~4%

### **Germany: Q1 market shrank -4% vs. PY**

Sales % change vs. PY (Germany)



#### Main drivers:

- Strong traffic decline in bricks-and-mortar retail
- Record-high influenza wave in Germany
- Unusually cold weather across multiple markets

### Traffic decline across competitors / channels

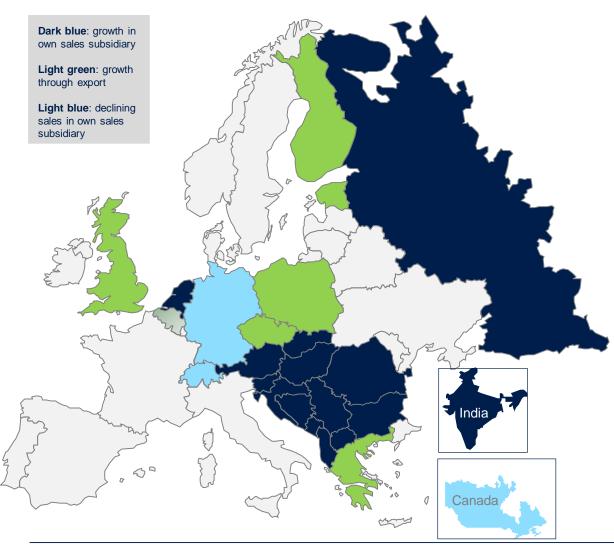
Selected examples: Shop visitors % change vs. Q1'17



TOM TAILOR BRANDS grew LfL in declining market

# **TOM TAILOR:**

# **GROWTH MARKETS CONTINUE TO DELIVER**



#### Two core markets shrank Q1

- Germany (Retail): driven by overall market trend
- Switzerland: mid-term market consolidation

# Growth markets w/ own sales subsidiaries developing well

- Russia (esp. WHS in Q1)
- Benelux & SEE growing (pos. LfL)
- Austria w/ positive LfL in Retail

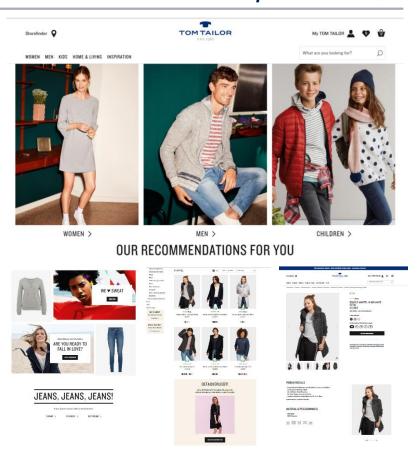
# Export (WHS) markets largely positive

- Positive trend in Nordics/UK/ Baltics & Central / South Europe
- India JV in strong ramp-up phase
- Canada still in RESET phase

# **ECOM RECOVERY:**

# **AFTER "POST GO LIVE" ISSUES**

### All-new TT & BONITA e-Shops went live Q4'17



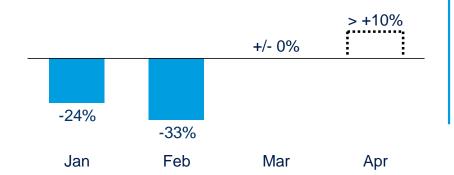
### Quick recovery after Go Live issues

### Right step, but severe teething issues

- Phased upgrade of user experience (Photo quality, content, speed, mobile, personalization)
- Post Go Live, some severe techn. issues

### New leader/team quickly drove recovery

eShop Gross Order Value % Chg vs. PY:
 > +10%



# **BRAND EQUITY TOM TAILOR:**

# CONTINUED TARGETED MARKETING INVESTS

### Q1: "SAY YES - Happy Moments" campaign







TOM TAILOR Happy Moments campaign in TV and online .





Revolverheld x TOM TAILOR Denim collection launched at Berlin Fashion Week

### March: "Happy Moments" campaign drove traffic

- Effective TV spot: "The happiest moments happen naked – or in bottoms from TOM TAILOR"
- 360° campaign with TV, online, POS & CRM
- High reach in social media: >3.9m views
- Traffic in own channels rose: +11% pts, in eCom and German retail stores vs. February 2018
- Pants revenues grew 40% pts. (eCom) & 25% pts. (retail), resp. vs. February 2018

# 2<sup>nd</sup> celebrity collab launched: Revolverheld band collection for TOM TAILOR Denim

- Two capsule collections in 2018
- Launch via concert during Berlin Fashion week positive feedback from media & key accounts
- Sell-in of 1st collection outperformed Naomi capsules

### **BONITA:**

## INTERNAL MISTAKES HAMPERING Q1

### **Operational mistakes in Q1**

### Q1 net sales LfL -14% vs. PY; -22% total

- RESET full-year effects: BONITA Men (60) and BONITA Women store closures (80)
- Best performing channel concessions w/ -2%

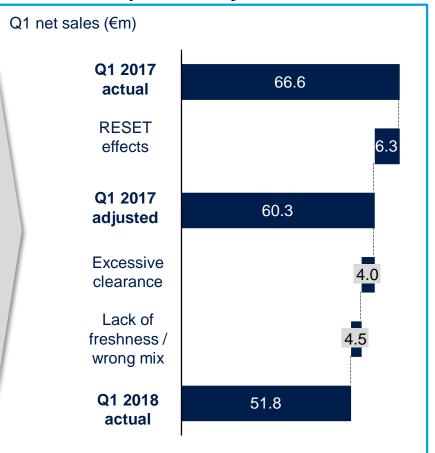
### Market weakness boosted by internal mistakes

- Excessive clearance of Q4'17 leftover goods
- Collection balance: lacking freshness, too many basics ("never out of stock" articles)
- Product mix: too high share of summer styles

### New leadership team took immediate action

- Clearance & NOS sales reduced
- Share of fresh collection increased
- Sales performance improvement project ("CR40")

### Q1 sales drop driven by RESET & mistakes



# **BONITA:**

# STICKING TO OUR PLAN

### Strategy unchanged / accelerated

### **Modernization**

- <u>Product</u>: "Franziska Knuppe" capsules' weekly sell-through rate min. 2-4%pts higher than main collection's
- <u>Stores</u>: Refurbished stores's LfL sales >4.5%pts higher than avg. (Refurb. wave 1 Jan-Mar; wave 2 started April)



- WHS concession space keeps expanding; LfL stronger than in own stores
- eCom still a largely untapped opportunity; to benefit from TT setup

### **Consumer (Re-) Activation**

 Q1 Marketing activities mainly focused on activating Franzi capsules (print & CRM mailings)

### Operational excellence (esp. in Sales)

• Strong focus on improving in-store performance (e.g., training)

**April trading: +11% sales and gross profit > +25%** 







# FINANCIAL FIGURES Q1 2018

# **KEY FINANCIAL TAKEAWAYS Q1 2018**







- TT Group sales with TOM TAILOR BRANDS sales increase offset by BONITA sales shortfall
- Continued Gross Margin increase to 57.3% but absolute Gross Profit shortfall due to BONITA
- Further full year OPEX savings from RESET reducing BONITA shortfall resulting into a positive EBITDA
- Guidance confirmed for 2018
- Note: LfL reporting now included with normalized sales for 2017 (excludes RESET effect)

# TOM TAILOR & BONITA BRANDS:

# **NET SALES NORMALIZATION**

Additional reporting with ""normalized sales 2017" to allow for a like-for-like comparison

#### **TOM TAILOR** divestitures 2017

• Brands Q1: €10.8m FY: €3
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• Countries Q1: €1.8m FY: €4.7m

• Stores Q1: €5.9m FY: €16.2m

• Total TT Q1: **€18.5m** FY: **€56.3m** 

### **BONITA** divestitures 2017

• Brands Q1: €2.4m FY: €4.0m

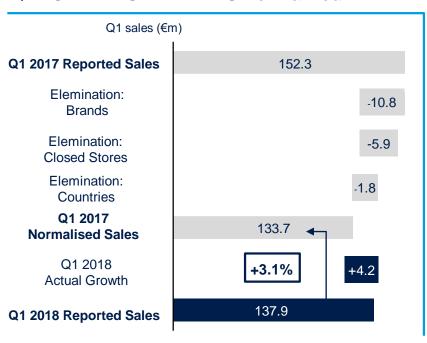
• Stores Q1: €3.9m FY: €8.7m

• Total BONITA Q1: **€6.3m** FY: **€12.7m** 

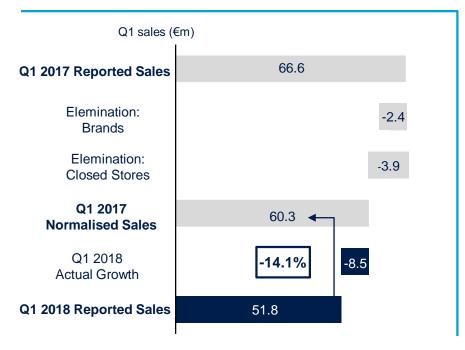
Total TT Group Q1: €24.9m FY: €69.0m

# TOM TAILOR & BONITA BRANDS: NORMALIZED NET SALES Q1 2018

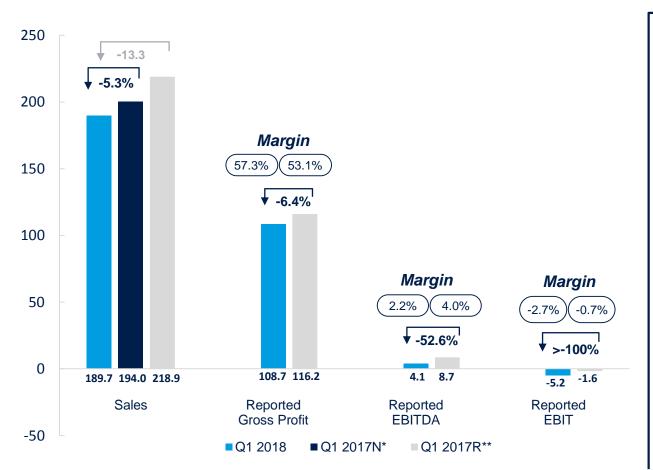
#### Q1 TOM TAILOR BRANDS normalized



#### Q1 BONITA normalized



# TOM TAILOR GROUP: RESULTS IMPACTED BY BONITA



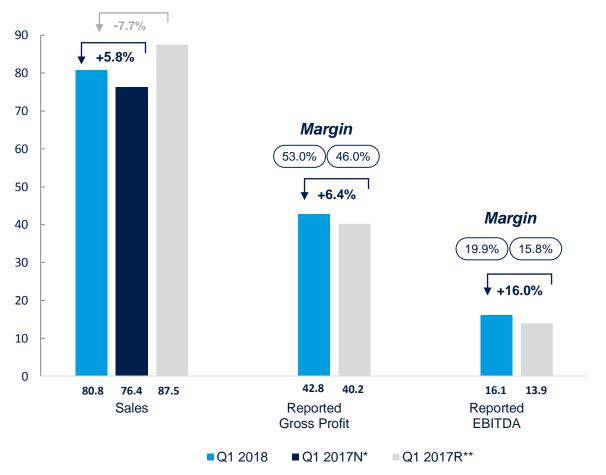
<sup>\*</sup>Normalized (including RESET- Effects)

- TOM TAILOR BRANDS in WHS and Retail continues to grow very profitable
- TOM TAILOR eCom now with solid growth after two declining months due to bug-fixing of new web platform
- Gross margin growth to 57.3%
- BONITA impacting
   Sales/Gross Profit and
   EBITDA in absolute terms
- BONITA measures initiated with good results in April (>7% Sales vs. PY)

<sup>\*\*</sup>Reported

# TOM TAILOR WHOLESALE:

# AGAIN A GROWTH DRIVER OF THE GROUP



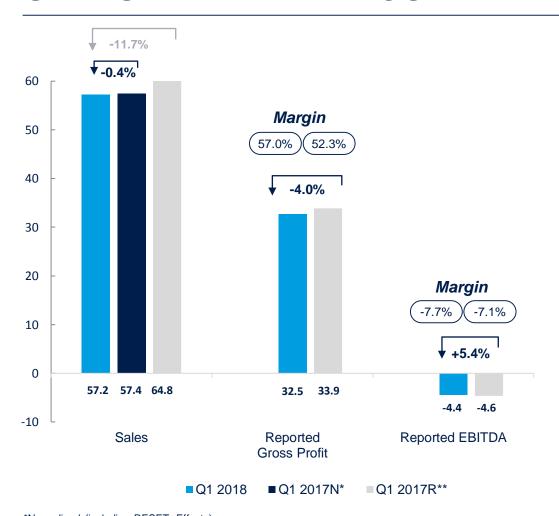
<sup>\*</sup>Normalized (including RESET- Effects)

- TT WHS continues strong growth gross margin and profit performance
- LfL growth of 5.8%
- Growth in all countries confirming the TT brands concept and sales approach
- Continued Gross Margin increase to 53.0% due to improved pricing and better sourcing
- EBITDA increase absolute and margin wise confirming the cash generator role of WHS

<sup>\*\*</sup>Reported

### TOM TAILOR RETAIL:

# SALES FLAT IN DIFFICULT MARKETS



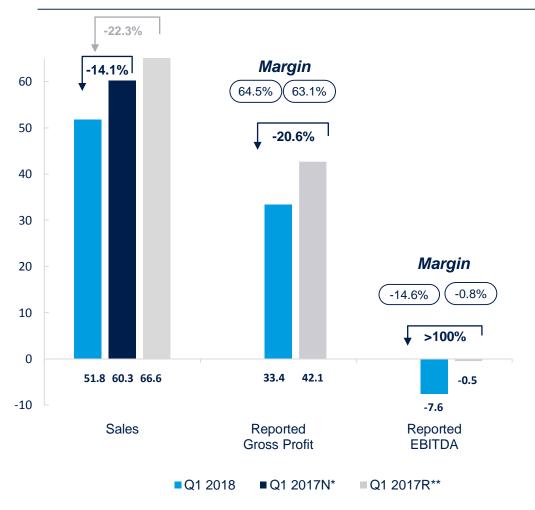
<sup>\*</sup>Normalized (including RESET- Effects)

- TT Retail managed to resist overall negative market trend in Q1
  - Austria, SEE growing LfL
  - Germany LfL sales negative, but gross profit up (absolute); same in international outlets
  - Russia growing through store expansion
- Pricing project and sourcing projects push up gross margin to 57.0%
- EBITDA includes approx 10 low performing stores with approx €-2.0m losses which will be closed overtime

<sup>\*\*</sup>Reported

### **BONITA:**

# TRANSFORMATION LASTS ON SCHEDULE



<sup>\*</sup>Normalized (including RESET- Effects)

- Operational challenges strongly impact the BONITA sales performance
  - Excessive clearance in Q1 of Q4'17 leftover goods
  - Product mix: too high share of summer styles
  - Collection balance: too much NOS vs. fresh collection
- Further store closures down to approx 650 stores planned (sales of €3.0m in Q1 with lower performance than PY)
- Improved Gross Margin due to improved pricing and sourcing projects and further OPEX savings could not offset sales shortfall
- Measures in place to recover in Q2

<sup>\*\*</sup>Reported

# **TOM TAILOR GROUP:**

# OPERATING CF IMPACTED BY SAP START UP BUGS

### Cash Flow development Q1 2017 - Q1 2018 [€ m]



- Operating CF mainly impacted by SAP launch challenges which have all be solved meanwhile e.g.
  - invoices could not be printed in SAP resulting into increased receivables as customers did not pay
  - Payables advanced to avoid delivery issues as documents could not be retrieved immediately from SAP
- Interest down due to lower Net Debt, CAPEX in line with guidance

Free Cash Flow before redemptions

# 2018: SALES DECREASE WITH EBITDA MARGIN IMPROVEMENT / GUIDANCE CONFIRMED

**Group sales** 

**Gross profit margin** 

**Reported EBITDA** 

**Reported EBITDA margin** 

Slight decrease compared to previous year

Moderate increase compared to previous year

Moderate increase compared to previous year

>10%



# PRIORITIES FOR THE UPCOMING MONTHS

### **BONITA**



### TT PRODUCT PUSH



### TT RETAIL (Germany)



**GROWTH HUBS** 



**BRAND EQUTIY** 



"SIMPLE NUMBERS"



### **FOCUS UNTIL 2020: GROWING BOTTOM LINE**

2017

- RESET refocus the company on its healthy core ("cut the profit drainers")
- Lay the foundation for healthy growth (e.g., IT, org, setup, incentives, talent)

2018 / 19

- Build a "healthy & balanced portfolio" to master industry volatility
  - Grow eCom @ >20% CAGR & expand omi-channel capabilities
  - TT Internationalization: Grow Russia & prepare 2019 country portfolio expansion
  - TT Own channels: Improve space productivity in WHS concessions & own retail
  - TT Product: Further expand TT Denim & Women division's distribution footprint
  - Marketing: Boost invest by ~2x to rebuild brand equity & consumer engagement
  - BONITA: Modernize, expand sales channels, (re-)activate consumers
- "Shrink to grow sustainably": Full-year effect of 2017 RESET closures / exits

2019 & beyond

- Continue 2018's strategic direction ("healthy & balanced portfolio") & expand portfolio
  - Product: Broaden wearing occasions & price point coverage
  - Internationalization: Enter selected markets through own setup or licensing model

Target >12% EBITDA margin, Close to €1B sales in 2020



# SUMMARY



# **KEY TAKEAWAYS Q1 2018**







- TT Brand's sales continues to grow & gain market share
- TT eCom: after teething problems, new eShop starts to deliver against plan
- BONITA product mix & sales issues addressed, April with ~11% growth, May strong
- Gross Margin increase due to improved pricing/markdown mgmt & sourcing
- Continued OPEX savings due to full year RESET savings
- Continued investment intro brand equity building, e.g., through design collabs
- Continued investment into talent bench, org. professionalization & store look/feel
- 2018 Guidance confirmed
- Additional growth projects initiated to secure 2020 target achievement

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# FINANCIAL CALENDAR

### **Financial Calendar 2017/18**

### **Events**

Nov 13, 2018	Publication quarterly statement (call-date Q3)
Aug 08, 2018	Publication half-yearly financial report
May 30, 2018	Annual General Meeting



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